

Warning: Third Party Payment Sites

The Water Authority has heard from customers that the third party payment site Doxo sometimes appears at the top of web searches when they are looking to pay their bill.

Doxo is not affiliated with the Water Authority of Western Nassau County in any way. It is a site that allows customers to pay their bills to any other site by charging monthly and one-time payment fees, then writing checks and mailing them on the customer's behalf.

These fees charged by Doxo are not paid to the Water Authority and we cannot control when we will receive customer payments from Doxo or any 3rd party site.

If a bill is due soon or overdue, this may result in a late payment charge and/or disconnection of service depending on the situation.

The Water Authority recommends that customers pay their bills using the approved vendor listed on our web site at <http://www.wawnc.org/payments>.