

Additional Well Being Placed In Service

June 23, 2020 - Due to increased demand, the Water Authority has placed additional pumps in service last evening and today.

When an additional pump is placed in service, it may result in localized discolored water in the general area. The Water Authority will be monitoring the area to minimize any service issues.

Areas affected may include Elmont, Floral Park, Franklin Square, and Valley Stream.

If discoloration does occur, the water will continue to be safe and pose no health risks. Discolored water usually results when sediment on the bottom of water mains is disturbed by a reversal in the direction of water flow or a sudden change in pressure. When the flow equalizes, the water will clear up as the sediment settles out of the water.

If you experience any discoloration, to let your cold water faucet run for at least 15 minutes until the water runs clear.

Customers should refrain from using hot water until their cold water clears and avoid doing any laundry until the water clears.

If the problem persists, please contact the Water Authority at (516) 327-4100.

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