

Office Access Open as of June 10, 2020

On Wednesday, June 10, 2020 the Water Authority office is reopening to allow customer access during our normal business hours Monday through Friday, from 8:00AM to 5:00PM.

All visitors to the building will be required to socially distance when at all possible, and all visitors must wear a wear face mask when inside the building.

As always, customers may continue to make payments online and via telephone as well as call us (516) 327-4100 with any questions regarding water service.

In an effort to focus on the safety of our customers and employees, we continue to operate under the following limitations at this time:

- All non-essential customer appointments are suspended and we have deferred all service shut-offs.
- We have increased the cleaning and disinfection of our work spaces, and have scheduled electrostatic disinfection of our offices.
- Procedures remain in place to allow for certain employees to work from home when needed.
- Policies have been implemented for employees to remain home to care for themselves and/or family members who show symptoms of acute respiratory illness.

As always, should an emergency arise, please contact the Water Authority immediately. Customers can continue to call (516) 327-4100 with any questions regarding water service.