

## Billing Information

**Basic Service Charge** Represents the minimum charge billed whether or not you use any water. You are entitled to use up to 100 gallons per day under this charge.

This charge includes the cost of maintaining and reading meters, along with certain other costs of services provided by the Water Authority.

### Billing

Both residential and commercial customers are billed quarterly for the preceding three (3) month period. The water meter is the measurement tool we use to determine the actual amount of water consumed at your premise each billing period. The meter measures your consumption in hundreds of cubic feet (CCF).

1 CCF is equivalent to 750 gallons of water. All bills are due upon receipt and become delinquent if payment is not received within 30 days of the bill date indicated on the front of the bill.

### Penalty for Late Payment

Customers are subject to an additional charge of 1% per month for any unpaid balance if payment is not received 30 days of the bill date indicated on the front of the bill. **Back Billing**

"Back Billing" refers to any charge for service which was not previously billed due to a technical or administrative error, or the fault of the customer.

If the Water Authority fails to bill you for usage or service, it has six months from the time the error is discovered to issue a back bill.

The back billing period will be limited to a maximum of 24 months unless there is evidence that the customer caused or contributed to the error. If there is such evidence, the back billing period will be limited to a maximum of six (6) years.