

Radio Read Metering Project

The Water Authority is in the process of converting to a radio reading system for our metered customers.

Our field service representatives will be able to collect the readings from handheld radio receivers and from moving vehicles. The benefits of this process are increased efficiency - each field service representative will be able to read more meters each day while minimizing access issues that typically arise.

Currently, the majority of these installations are being performed on Saturdays. If you have any questions, or would like to verify that our workers are in your area please contact us at (516) 327-4100.